

Transport conditions

Transport Conditions describe the requirements of Ruitenberg Ingredients B.V. that have to be met by the transport company.

Transport execution

- Within The Netherlands the product has to be delivered to the customer within 24 hours.
- Outside The Netherlands the product must be delivered to the customer within the set time (a.s.a.p.).
- Transport and storage of goods should be done under dry conditions. Keep liquid smoke and liquorice products frost-free at all times.
- Goods have to be delivered to the customer undamaged. If the packaging is delivered damaged or/if was damaged during storage, please note this on the CMR. If damage occurs or is noticed, this needs to be reported to Ruitenberg Ingredients B.V. at the same day.
- Products should to be stored and transported at lease free from the floor.

Requirements of quality to the transport company

The transport company is certified according to the Global Standard for Storage and Distribution or a comparable internationally recognized standard. When the transport company is not certificated following the Global Standard for Storage and Distribution, they need to comply with all following requirements:

- Documented procedures to maintain product safety and quality during loading and transportation shall be developed and implemented. This may contain as appropriate:
 - o Controlling temperature of loading dock areas.
 - o The use of covered bays for vehicle loading or unloading.
 - o Securing loads on pallets to prevent movement during transit.
 - o Inspection of loads prior to dispatch.
- Traceability shall be ensured during transport. There shall be a clear record of dispatch and receipt of goods and materials demonstrating that sufficient checks have been completed during the transfer of goods.
- All vehicles or containers used for the dispatch of products shall be inspected prior to loading to ensure that they are fit for purpose. This shall ensure that they are:
 - o In a suitable clean condition.
 - o Free of strong odours which may cause taint to products.
 - o Suitably maintained to prevent damage to products during transit.
 - o Equipped to ensure temperature requirements can be maintained.
- Where temperature control is required, the transport shall be capable of maintaining product temperature within specification, under minimum and maximum load. Temperature data-logging devices which can be interrogated to confirm time/temperature conditions **or** a system to verify and record at predetermined frequencies the correct operation of refrigerated equipment shall be used and records maintained.
- Maintenance systems and documented cleaning procedures shall be maintained for all vehicles and equipment used for loading/unloading (e.g. hoses connecting to silo installations). There shall be records of measures taken.

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- The company shall have documented procedures for the transport of products, which shall include:
 - o Any restrictions on the use of mixed loads (no contact with chemicals and non-food products that can be harmful).
 - o Requirements for the security of the products during transit, particularly when vehicles are parked unattended
 - o Clear instructions in case of vehicle breakdown, accident or failure of refrigeration systems which ensure the safety of the products is assessed and records maintained.
- A pest control program needs to be present, maintained by an authorized company.

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